



Course Overview

This qualification reflects the role of individuals who are competent in a range of Information and Communications Technology (ICT) roles, including animation, basic cloud computing, basic cyber awareness, digital media skills, generalist IT support services, networking, programming, systems and web development. Individuals who work in these fields apply broad sets of skills, including foundational knowledge in critical thinking and customer service skills, to support a range of technologies, processes, procedures, policies, people and clients in a variety of work contexts.

Please note: This course is only open to BSSC enrolled students. The information on this page is relevant for 2024 enrolments. Please see the [BSSC Program Guide](#) for further information.

Course Structure

Year	
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